The District Council of Ceduna

fourier

CASE STUDY

No choice but to move.

Fourier onboarded & modernised, **fast.**



SITUATION

In September 2025, District Council of Ceduna received notice from their incumbent provider that they were transitioning out of the managed services space. The clock started ticking, with a deadline that presented a significant challenge for the council.

As a small council with limited resources, technology change wasn't on the agenda. Combined with a change in leadership, the deadline became another challenge at an already demanding time for the council.

Ceduna needed not only a new managed IT partner, but a full modernisation of their cloud environment, all up and running before the 31st of December.

Three months, start to finish

Minimal disruption

Proven with councils

PROJECT DELIVERY

Ceduna had been running on technology that was, in places, a decade behind. Fourier modernised the council's ageing cloud environment, migrating its systems to Microsoft Azure and Microsoft 365, replacing infrastructure that had been managed under the previous arrangement. Staff could now access systems and files wherever the job took them, no longer held back by outdated technology and legacy platforms.

3 months: From contract to delivery

22nd September — 31st December

PROJECT OUTCOME

Fourier managed the change directly, with feet on the ground to guide staff through the transition. Business continued largely as usual, with minimal disruption to the council's day-to-day operations.

The council were also given access to Fourier's engagement portal to provide them with unprecedented insight into their ICT environment such as real-time visibility of support requests, system health, and infrastructure status. This resulted in a more transparent, informed and responsive support experience than ever before.

WHY FOURIER?

Ceduna ran a full procurement process. Multiple quotes, multiple providers assessed, and a genuine choice made based on the evidence in front of them.

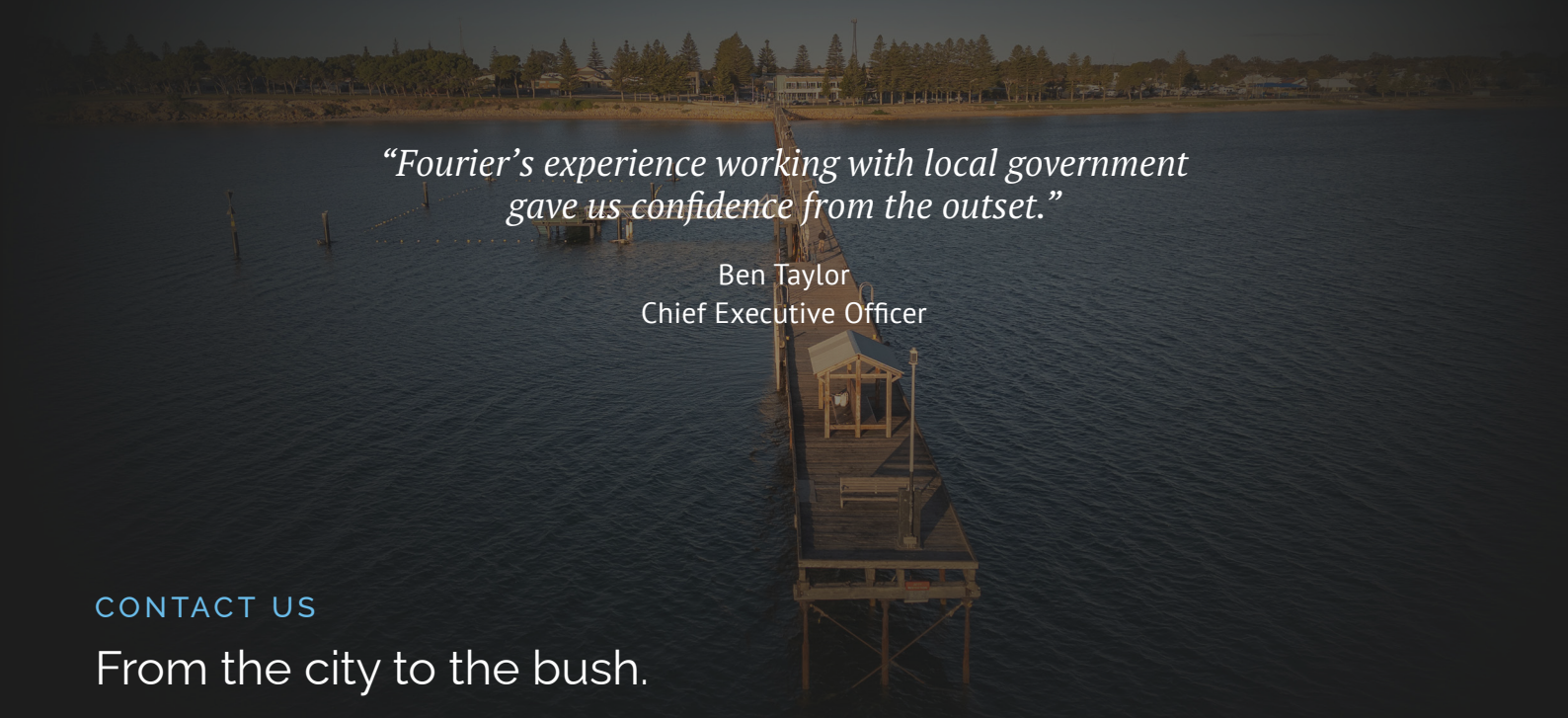
Fourier wasn't just a name Ceduna found in a tender document. It was a name synonymous with other South Australian councils running on Fourier's managed services. When Ceduna asked around, the answer was clear - Fourier delivers where it counts.

Fourier understood how a council the size of Ceduna operates and what its systems need to do, which is exactly what made a three-month turnaround possible without cutting corners.

WHAT HAPPENED NEXT

The partnership hasn't stopped at the transition. It continues to evolve with Ceduna's needs, keeping systems and security current as the landscape shifts.

> *"The transition was far smoother than we expected. Our staff kept working with very little disruption, and whenever we needed help, the Fourier team was quick to respond."*
>
> Joanne Skinner
> Manager Tourism & Community Engagement



"Fourier's experience working with local government gave us confidence from the outset."

Ben Taylor
Chief Executive Officer

CONTACT US

From the city to the bush.

Partner with local government specialists. See why councils trust Fourier to deliver better outcomes for their communities.

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